

# AGREED PLAN OF CORRECTIVE ACTION

Licensee: 72<sup>nd</sup> Petroleum Inc. d/b/a Mobil

<u>Premises:</u> 7200-7206 S. Western Ave. Suite B, Chicago, Illinois 60636

License: Retail Sale of Perishable Foods, Operation of a Filling Station, Retail Sale of

Tobacco

Pursuant to the City of Chicago Municipal Code Sections 4-4-313 (d)(1), the City of Chicago Department of Business Affairs and Consumer Protection (BACP) and the above-named Licensee have agreed to the following license conditions concerning the operation of the business as a result of the community nuisance meetings beginning August 27, 2020, under N-20-0084.

- 1. <u>Effective Date</u>: This Agreed Plan of Operation is effective immediately upon signature by both parties, as reflected on page 7 of this document.
- 2. Security Staff Required: Licensee agrees to have at least one (1) security guard from a licensed, bonded, and insured security firm on duty from 5:00 PM to 3:00 AM seven (7) days a week. The licensee agrees to keep a copy of the security contract in management's office and will be provided upon request to BACP or any law enforcement authority. The licensee also agrees to have at least one (1) employee dedicated to serve as security from 3:00 AM to 5:00 PM seven (7) days a week.
  - a. The security guards will have a visible presence primarily outside the establishment.

    As such, at least one (1) security guard will be outside for no less than twenty (20) out of



every thirty (30) minutes and will closely monitor the filling station, parking lot, sidewalk, and the Premises.

- **b.** The security guards will be attired in clothing that makes them easily identifiable as security, such as vests marked "security."
- c. The security guards will provide the following services:
  - i. Security will take affirmative steps to prevent fighting, disturbances of the peace,
     public intoxication, unruly behavior, loitering, and any criminal activity;
  - ii. Call 9-1-1 to report any fights, unruly behavior, and any criminal activity that occurs on or within sight of the licensed premises;
  - iii. Licensee will prohibit loitering and will call 9-1-1 if loiters fail to move after being instructed to do so. Licensee agrees to sign complaints against loiters for trespass and to testify when requested;
  - iv. Maintain an incident log in which all incidents at the premises are recorded. The log will also indicate whether 9-1-1 was called. The log will be kept in management's office in the licensed Premises for a minimum of one (1) year and made available upon request to BACP or any law enforcement agency;
  - v. Sign-complaints and testify when needed to do so.
- **d.** The licensee will have monthly meetings with the security guards to ensure that each of the above-referenced services are maintained and maintain a log of the date, time, attendees,



and topics discussed. The log will be kept onsite for at least one (1) year and made available upon request to BACP.

- 3. <u>Parking lot/filling station</u>: Licensee will require the security guards to frequently patrol the parking lot around the filling station to discourage illegal street parking and parking by persons who are not customers of the store. Security will also eliminate loitering by non-patrons.
- 4. <u>Cleanliness of the business premises</u>: Licensee agrees to clean-up and maintain a clean business premises. Licensee agrees to remove litter and debris from the area outside and adjacent to the store as needed, but not less than twice daily.
  - a. Licensee will maintain a cleaning log identifying the name of the employee performing the cleaning, the date, and time the cleaning was performed. The log will be kept in management's office in the licensed Premises for a minimum of one (1) year and made available upon request to BACP or any law enforcement agency.
  - b. Licensee will contract with a licensed waste management/scavenger service to ensure that all trash generated in conjunction with the Licensee's business activities is collected.
  - c. All trash or recycling dumpsters will be locked at all times, except when not actively being loaded or unloaded.
- 5. <u>Signage</u>: Licensee will post and maintain "No Loitering" signs on the premise's exterior and the parking lot. Licensee will post and maintain "No Parking" signs near the front door and on the gas pumps. Furthermore, Licensee will post signs in a conspicuous location at eye level on the exterior and interior of the premises near the front door and on the fuel dispensers that



prohibit loitering, panhandling, solicitation, and indicate that video recording is occurring. Licensee will call 9-1-1 if loiters fail to move after being warned to do so.

- 6. <u>Video Surveillance System</u>: Licensee will install and maintain a video surveillance system with high resolution cameras.
  - a. The system will cover all areas of the interior and exterior of the premises and will be centrally monitored and recorded utilizing a minimum 250 GB Digital Video Recorder.
  - b. The installation and maintenance of surveillance cameras installed at each building entrance and exit will be employed and lighted in such a manner to easily identify persons entering and exiting the building from a minimum distance of fifteen (15) feet.
  - c. The system will be set to record 24 hours each day.
  - d. All files of footage will be kept in management's office in the licensed premises for a minimum of thirty (30) days and made immediately available upon request to BACP or any law enforcement agency.
  - e. Licensee will keep a log of all instances of requests for, access to, and dissemination and use of, recorder material made by video surveillance cameras. Copies of the access log will be provided to BACP or any law enforcement agency upon request.
- 7. <u>CAPS and Community Meetings</u>: The Licensee or a representative will attend all 008<sup>th</sup> District C.A.P.S. (Community Alternative Policing Strategy) and community meetings. If



requested, the Licensee or a representative will attend meetings conducted by the Alderman, Police Commander, the 008th District Business Meeting, and any similar CPD-sponsored meetings to improve awareness with community concerns of the neighborhood. The Licensee will meet with local community groups, upon reasonable notice and requested either by CPD or the Alderman's office, to identify and address any issues with the operation of the business, including loitering, crime, or any other quality of life issues.

- 8. <u>Windows</u>: All windows, except the top 36 inches, in the customer accessible area will be free of advertisements, blinds, shades, tinting, anything that prevents a clear view into the Premises from the outside. The windows will be maintained so everyone has a clear, unobstructed view into the entire customer accessible part of the Premises from the outside. Licensee will be able to install shelving and fixtures on the interior of the window area, provided that they do not prevent a clear, unobstructed view into the Premises.
- 9. ATM: The automated teller machine will be located inside the store.

The conditions of this Approved Plan of Corrective Action are legally binding and may be enforced by City of Chicago enforcement authorities. Violation of the above-stated conditions may result in the imposition of a fine in addition to license suspension or revocation of all business licenses issued to the Licensee. Violations of the above stated conditions may also



result in the issuance of cease and desist orders prohibiting the activity which violates the conditions of the license.

The conditions imposed pursuant to this Plan of Operation shall apply to the business address, Licensee, and to all officers, managers, partners, and direct or indirect owners of the licensed entity. The sale of the business to other persons purchasing stock or membership of units of the licensed entity does not void the above conditions on the license. Any and all potential new owners of the licensed entity shall be subject to the same conditions set forth in this Plan of Operation.

It shall be the duty of every person conducting, engaging in, operating, carrying on or managing the above-mentioned business entity to <u>post this Plan of Operation next to the license</u> certificate in a conspicuous place at the business address.



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Premises: 7200-7206 S. Western Ave. Suite B, Chicago, Illinois 60636

By:

Mohsen Abdulah, President

Date: 3 | b | 2

and

Tamara Starks, Deputy Commissioner,

City of Chicago, Department of Business Affairs and Consumer Protection